

ALERTS.NET MANAGERS MANUAL JULY 2004

# PREFACE

This reference manual is for use with the Area-Wide Law Enforcement Radio Terminal System (ALERTS). The Information Systems Unit of the Illinois Criminal Justice Information Authority (ICJIA) has developed this manual for trained ALERTS managers wanting to know more about the system's features. This handbook is not a step-by-step guide and does not replace training on the ALERTS system.

Updates of this manual are distributed as changes or enhancements occur.

For additional assistance, Please call our 24-hour computer room at 312-793-8966.



Illinois Criminal Justice Information Authority

120 S. Riverside Plaza Chicago, IL 60652 (312) 793-8550

# **CONTENTS**

Preface

Introduction to ALERTS

Manager Quick Reference Transactions

- 1 Getting Started
- 2 Managing Users
- 3 Unit Maintenance
- 4 Region Maintenance

Appendix

- A ALERTS Departments
- B Mobile Data Registration Form C Long & Short term Message Logging Request Form

Glossary

# Introduction to ALERTS

The Area-wide Law Enforcement Radio Terminal System (ALERTS) is a mobile data system developed for law enforcement and public safety purposes throughout Illinois. ALERTS is the largest public safety wireless data system in the nation.

The ALERTS network currently is made up of more than 300 participating agencies with more than 7,000 users and approximately 2,500 devices. The ALERTS network is used in the counties of Boone, Champaign, Cook, DeKalb, Douglas, DuPage, Kane, Kankakee, Knox, Lake, McHenry, Ogle, Peoria, Sangamon, Tazewell, Will and Winnebago. Some service is also provided in the counties of Grundy, Iroquois, McLean, Menard, Morgan and Woodford.

ALERTS provides the officer in the street with the information they need within the police vehicle for quick, effective decision making such as:

- LEADS inquiries
- Criminal History access
- Car-to-car and Car-to-Station communication
- Regional broadcast capability
- PIMS interface
- Interfaces to computer-aided dispatch (CAD) or local systems

ALERTS devices feature electronic mail capabilities and activity scheduling. In a crisis, the system can broadcast locally or regionally, an emergency message to other cars on the ALERTS network.

ALERTS mobile data devices combine two-way radio communications and computer operations into one system. The system consists of mobile data device, a wide variety of phone line, radio base stations, radio signals and minicomputers that run specialized software and communications interfaces.

As an ALERTS manager, your responsibilities include:

- Establishing your agency's access to the ALERTS network
- Creating and maintaining user sign on information
- Establishing initial passwords and selectively granting rights to law enforcement databases

# ALERTS Manager Quick Reference Transactions

/LIST-USER	Listing Users, Passwords
/VIEW-USER	Viewing Users
/ADD-USER	Adding Users
/UPD-USER	Updating Users
/DELETE-USER	Deleting Users
/LIST-VNOTE	Listing Vnotes
/LIST-UNIT	Listing Units
/ADD-UNIT	Adding Units
/DELETE-UNIT	Deleting Units
/LIST-REGION	Listing Region
/ADD-REGION	Adding Regional Departments
/DELETE-REGION	Deleting Regional Departments

You must sign onto the ALERTS network with your manager's password in order to perform these transactions.

## **1 - GETTING STARTED**

#### EXECUTING TRANSACTIONS

There are two ways to execute an ALERTS transaction:

- 1. Press a preassigned function key on the mobile data device keyboard A pad of 24 function keys is built into each mobile data device. Key assignment and keyboard layout may differ depending on the device type you are using. Pressing a function key automatically requests and displays a blank data entry form. Forms may vary depending on the transaction you choose.
- Type a transaction initiator on a blank screen Each function key has a transaction initiator by the same name.
  (*e.g.*, pressing the <DLN> function key is the same as typing /DLN onto a blank screen)

After the blank data entry form appears, enter the requested data and press the <XMIT> key to send your completed form to the ALERTS network. The transmit key is a pre-assigned function key, typically the F8 key.

All system responses are stored in the Message Waiting area. The mobile device will sound a tone when a message is received. The Message Waiting counter increases for each incoming message. To display each response, press the <NEXT MESSAGE> key. The <NEXT MESSAGE> key is typically the Pause/Break key on your keyboard.

# About the ALERTS Screen

ALERTS MDT Light 05/26/04 13:03:24			
Please Enter:			
User Name:			
User ID Number:	•		
User Password:			
USEL FASSWOLD:			
Unit Number:			
	(8	(0 . (0 . 0 . (	-
Z5 LMSG	HI NAME or	Scr 1 Sto 27	Next
Emer F3 F5	F7 F9 0	ear Del Save aPau	Pau
FZ F4 F6	XMIT CQH F8 F10 L	ist <u>M</u> enu Info <u>F</u> orm	Rcl sPau
😹 Start 🗍 🏨 MCS 👹 ALERTS MDT Lig		137 x ( = 2*	(2) 1:03 PM

The device screen is 40 characters wide and 14 lines long. The last two lines are reserved for system messages. They may confirm a current action, signal incoming messages, or tell you of a data entry or system error.

Transaction Status	ALERTS primary function is to request transactions. The bottom left corner of the screen tells you the status of each transaction as it is processing. For example, [Message Acknowledged] indicates that your data has been received by the ALERTS network and is being processed.
Message Waiting Area	This queuing area keeps count of new messages waiting for you to retrieve. The count increases by one every time you are sent a message. Messages will remain in the waiting area until they are viewed.
Scratchpad Saved Count	ALERTS provides an electronic "scratchpad" for temporary storage of forms and messages. The counter indicates how many items are currently saved there.



#### SIGNING ON TO THE ALERTS NETWORK

You can sign on to ALERTS by either using the</HI> function key or by typing the transaction indicator onto a blank screen. Alerts will send you a welcome message to confirm that you are signed on to the network. Press the <Message Acknowledge> key to display the welcome Screen.

Wel	come t	o the A	LERTS	Networ	k			1	
AT	13:12	ON 05/2	6/2004	1					
YOU	HAVE	0 UNRE	AD MAI	L MESS	AGES				
You	Have	0 ToDo	Items	s Today					
You	Have	0 ToDo	Items	Tomor	row				
The	Autho	rity wo	uld li	ke to	welc	ome	our		
new	est AL	ERTS ad	ency	Monmou	th P	olic	e		
Den	antman	+ mbo	dim ATT	PDTR de	mant.	mont	-		
		T	IF ALL	SRIS GE	part	ment			
Det	ar cinen					mmma			
num	ber is	637. W	elcome	e to th	e AL	ERTS			
num	ber is work.	637. W	elcome	e to th	e AL	ERTS			
num	ber is work.	637. W	elcome	e to th	ne AL	ERTS			
num net	work.	637. W	elcome	e to th	ne AL	ERTS			
num net	work.	637. W	elcome	e to th	Ne AL	ERTS			
num	ber is work.	637. W	elcome	e to th	ne AL	ERTS			
num	ber is work.	637. W	elcome	e to th	ne AL	ERTS		-1	
num	ber is work.	637. W	elcome	e to th	AL	ERTS		-	
num	work.	637. W	elcome	e to th	Le AL	Berl	540 27		
num	äber is work.	637. W	Velcome	a to th		Berl Det	Site 27	e Bor sPau	

An **ERROR** message will display and you will not be able to sign on if:

- Your user name, user ID, or password does not match the system's sign-on information
- Your user name or unit ID is already signed on
- An incorrect unit ID is entered

Electronic mail can be sent to any user on the ALERTS network at anytime, regardless of the receiver's sign-on status. You may also enter scheduled events such as court dates into your ToDo calender. ALERTS will notify you of any new or unread emails or To Do items at the start of each sign-on.



#### SIGNING OFF THE ALERTS NETWORK

Transaction Initiator: /BYE

Function Key Label: Simultaneously hold down the Shift and the {F} key.

Additional Notes: The ALERTS manager should always have two sign-on accounts, a Manager's account and a user account. To prevent unauthorized access, always sign off immediately after completing manager-related tasks. For non-manager tasks, use your User sign-on.

You must press the <Next Message> key to display the following confirmation that you have successfully signed off the ALERTS network:

and the second s		1.10						_	
SIG	N-OFF	FROM TH	IE ALEF	RTS NET	WORK			-	
AT	13:56	ON 05/2	8/2004	1					
10.000 B			495.5 March 196 (6) 4						
The	Autho	rity wo	mld li	ke to	welc	ome	our		
now	oct AT	EDTS 20		Monmon	th D	olia	041		
new	est AL	ERIS ag	jency,	Moninou	ich P	0110	e		
Dep	artmen	it. The	eir ALE	erts de	epart	ment			
num	ber is	637. W	lelcome	e to th	ne AL	ERTS			
net	monle								
	WULK.								
nec	WOLK.								
nec	WOLK.								
	WOLK.								
	WOLK.								
	WOLK.								
	WOLK.								
nec	WOLK.								
nec	WOLK.								
nec	WOLK.							-1	
								×	
					ter a	Cost B	10241 9		
	25 × 25	LMSG	H	ji NAME	lov II Chas	(Ser 0	Sto 2	* Scr	7
Emer	25 F3	IMSG 75	HI F7	F8	lov 8 Qiear	Ser 0	Sto 2	*j	7

**Note:** After signing off, turn your mobile device off by the power button. Turning off the car's ignition does not necessarily turn off the mobile data device. If the device logs no activity for four hours, you will automatically be signed off of the ALERTS network.



#### **ON-LINE TRANSACTION HELP FILE**

Transaction Initiator: /AHELP

Function Key: None

Additional Notes: A list of all ALERTS transactions displays in alphanumeric order by transaction initiator name.

This transaction sends more than one page of information to the Message Waiting area. Press the <NEXT MESSAGE> key to view each page.

ALERTS MOT LIGH 05/26/0	121309							
							14	
/10-23	10-23	(arriv	ed at	scen	e)			
/10-24	10-24	assign	ment o	ompl	eted	r.		
/10-28	LEADS	Licens	e Plat	e In	g-22			
/10-6	10-6 (k	ousy un	less u	rgen	t)			
/10-7	10-7 (0	out of	servio	e)				
/10-8	10-8 (i	in serv	ice)					
ADD-RE	GION A	dd a R	egion					
/ADD-TO	DO Ada	1 Sched	uled H	vent	s			
/ADD-UN	IT Add	is unit	(s)					
/ADD-US	ER Ado	is a us	er					
/AHELP	Help H	File -	Comman	d Li	st			
/ARTICL	E LEAI	S Arti	cle Ir	quir	У			
							-1	
(C)								
				100 E T	10 m 1			
	1		F	LV 0	SCEL	Sto 27		11
Emer 25 F3	LMSG	HI F7	NAME F8	Glear	Det	Sto 27	Scr	F

**Note:** The help files list all standard transactions available to users. Depending on your security capabilities and local system availability, your actual transactions may differ somewhat from those shown.

## 2 - MANAGING USERS



#### ADDING USERS TO ALERTS

Transaction Initiator: /ADD-USER

Function Key: None

Additional Notes: User ID's and User Names must be unique for each user. ALERTS will not accept duplicate ID's or Names for multiple users.

	USE	R ID:							
	USE	R NAM	E :						
LE	ADS A	CCESS	(N/Y)	:					
	LEADS	CCH	(N/Y) :						
P	IMS A	CCESS	(N/Y)	:					
IMS	JUVEN	ILE A	CCESS	(N/Y	): [				
1946.63					• • 1				
									1
Fmat	25	LMSQ	H	PI NAME	cv 0 Clear	Scr 0	Sto 1 Seve	A	F

All fields must be properly filled-in before ALERTS will add each new user to the system. The users ability to perform certain functions are determined by the capabilities given when adding each user. Each new user will automatically have access to e-mail, messaging and activity scheduling.

Press <XMIT> to send the completed form. To confirm a successful addition, you will receive the following message in the Message Waiting area:

USER HAS BEEN SUCCESSFULLY ADDED



#### UPDATING USER INFORMATION

Transaction Initiator: /UPD-USER

Function Key Label: None

Additional Information: This form is only used to update an existing user's name or security capabilities. <u>*The User-ID field cannot be updated.*</u> To update the User-ID, you must first delete the existing user, then recreate the user's record using the /ADD-USER transaction.

The /UPD-USER screen looks just like the /ADD-USER screen.

Update the User Name:	Type the new spelling in the User Name field then press <xmit></xmit>
Update security access:	Enter a "Y" or "N" next to the database type. If any of these fields are left blank, security access rights default to the previous settings.

To confirm a successful update, you will see the following:

USER ##### SUCCESSFULLY UPDATED

**Note:** An error will occur if:

- A duplicate User Name is entered
- An invalid User ID is entered
- No information is entered in the User ID or User Name fields
- One of the Security Group fields is left blank



#### LIST ALL LOCAL USERS AND THEIR PASSWORD

Transaction Initiator: /LIST-USER

Function Key Label: None

Additional Information: Up to nine ALERTS users, in alphabetical order, are displayed per screen. Press the <NEXT MESSAGE> key to view any additional pages.

ALCRIS NOT	Ligor (6/25/04 11:1	795							<b>19</b> 0
Disc DOT ALE ALE alg	er ID Omki a CS A KUS A Jon a	User Na 07 jenk LECS LERTS lgon	ame		Pa	OWE	rd	A1) 1	
			_	P	C/ 0	Seri	5to 20		1
Error	8	LM6G P3	111 197	PAME F8	Gicar	gol	3.000	Scr afas	Hec Fox
10-20 FZ	ELN F4	SEATION ES	EME Fil	C2H P10	List.	Here	Late	Erm	ital aPau
20 m 10 m	5	AUSTRACE	2319401024-04281	412138			385	<	(2) 1.129 M

The ALERTS users will be listed in alphabetical order on your screen. Depending on your list of users, you may have to press the <Next Message> key to view additional pages.

**Shortcut:** A partial User list containing names that begin with a specific letter can be displayed by typing the transaction initiator, a comma (no spaces), and the letter: e.g. /LIST-USER,B

# ILIST-VNOTE

#### LISTS ALL VEHICLE NOTES FOR A SPECIFIC DATE RANGE

Transaction Initiator: /LIST-VNOTE

Function Key Label: None

Additional Notes: This function will allow you to add or delete an officer safety note to a license plate. This note will be viewed by all ALERTS agencies.

ist	Vehic	te	Note	s For	The	Pe	eric	a		
		nro	ugn		_					
					jikov 8		Ser 1	Sto 25		
Emas	75 F3	LME	30	16	IFer 0 F9	Glenar	Ser 1 Dei	15to 25 Save	Scr afau	× 20

**Note:** V-Notes should only contain officer safety information. Only the officer who added the V-Note can delete it. The system will automatically purge a V-Note after four months if a time frame is not specified.

## **3 – UNIT MAINTENANCE**



#### ADD CAR UNITS THE SYSTEM

Transaction Initiator: /ADD-UNIT

Function Key Label: None

Additional Information: *UNIT* refers to each of your agency's vehicle ID's that have mobile data devices installed. As an ALERTS manager, you are responsible for assigning and maintaining unit identification information. Every unit number must be unique and can only be used once to log into the ALERTS network at any given time.

	=	 	= =		
				1	

You can enter a maximum of 30 valid Unit numbers at one time. A unit number can have up to six characters. Use the <TAB> key to move between fields. After all unit numbers are entered, press the <XMIT> key.

**Note!** Unit numbers <u>cannot</u> be updated. To change an incorrect Unit number, it will first have to be deleted, then re-added. The transaction initiator for deleting a unit is /DELETE-UNIT.



Transaction Initiator: /LIST-UNIT

Function Key: None

Additional Information: Only units entered by the ALERTS manager will be displayed.

- ALD	RTS MOT LIGHT OS/26/04	12:21:45							
	UNITS	UNITS	UNITS	UNIT	3			÷	
	RICH2 MGRHJK	RFPD MGRBRN	OPER LOKPO	mgruty ISP	MGR	TST			
									<u>×</u>
6		LMSG	н	NAME	Cont	seri	Ste 31	Sor	Next
- En	er Ei	F5	67	E9	Topal	Det	2.646	aPas	Pau
10-	28 DLN 2 F4	STATION	20MIT Fil	C004 F10	List	Mens	jato	Eem	ePau a
Start	MCS	ALERIS NOT	ALDRIS ND1 LKM O	6/26/64 13:21:45			12.41	5-00	(2) 121PM

## **4 - REGION MAINTENANCE**



#### CREATE A LIST OF AGENCIES IN YOUR AREA FOR MESSAGE BROADCASTING

Transaction Initiator: /ADD-REGION

Function Key Label: None

Additional Information: Regional departments are agencies within your geographical area that have mutually agreed to exchange messages.

pt :										
	_									
	_									
		1		_	,	tov 0	Ser 1	Sto 32		1
mor	25 F1	LMBG F5	1 2	1	NAME F9	Core B	Ser 1	510 32 #ave	Scr nPnu	F Par

You may enter up to eight departments per screen. These departments should be within your geographical area. To add more departments, reissue the /ADD-REGION transaction. Departments should only be added to this list under mutual agreement between the departments or agencies involved.



Transaction Initiator: /LIST REGION

Function Key Label: None

Additional Notes: The department list is displayed according to the date of entry.



#### ALERTS DEPARTMENTS

942.....Algonquin FD 266.....Algonquin PD 566.....Alpha PD 595.....Amtrak PD 617.....Annawan PD 924.....Antioch FD 455.....Antioch PD 921.....Antioch Rescue 479.....Arlington Heights PD 434.....Aroma Park PD 935.....Aroma Park FD 555.....Ashton PD 351.....Athens PD 613.....Atkinson PD 565.....Atlanta PD 919.....Aurora FD 255.....Aurora PD 580.....Barrington PD 593.....Barrington Hills PD 341.....Bartonville PD 278.....Batavia PD 484.....Beecher PD 564.....Belgium PD 263.....Bellwood PD 447.....Belvidere PD 241.....Berkeley PD 496.....Blue Island PD 371.....Boone County SPD 441.....Bourbonnais PD 932.....Bourbonnais FD 940.....Bristol Kendall FD 320.....Brookfield PD 298.....Buffalo Grove PD 367.....Bull Valley PD 353.....Burbank PD 297.....Burlington Nor. SF RR PD 354.....Byron PD 602.....Calumet Park PD 610.....Cambridge PD 471.....Cary PD 628.....Carpentersville PD 605.....Catlin PD 437.....Chebanse PD 348.....Chillicothe PD 396.....Cicero PD 305.....College of Lake Co. DPS 614.....Colona PD 596.....Cook County FPD 299.....Cook County SAO 368.....Cook County SPD 469.....Cortland PD 244.....Country Club Hills PD 344.....Countryside PD 276.....Crest Hill PD 417.....Crystal Lake Park Dist. PD 559.....Crystral Lake PD 400.....Darien PD 452.....DeKalb Co. SPD

450.....DeKalb PD 904.....Des Plaines FD 225.....Des Plaines PD 223.....Dolton PD 567.....Durand PD 629.....East Dundee PD 487.....East Galesburg PD 234.....East Hazel Crest PD 578.....Elburn PD 425.....Elgin PD 398.....Elk Grove Village PD 912.....Elmwood Park FD 350.....Elmwood Park PD 589.....Elmwood PD 249.....Evanston PD 286.....Fox River Grove PD 915.....Galesburg FD 363.....Galesburg PD 489.....Galva PD 615.....Geneseo PD 259.....Geneva PD 470.....Genoa PD 620.....Georgetown PD 267.....Gilberts PD 621.....Glasford PD 227.....Glenview PD 290.....Glenwood PD 376.....Golf PD 944.....Grant Park FD 438.....Grant Park PD 313.....Grayslake PD 327.....Hampshire PD 257.....Hawthorn Woods PD 495.....Harvard PD 248.....Hazel Crest PD 254.....Hebron PD 612.....Henry County SPD 941.....Herscher FD 435.....Herscher PD 356.....Hickory Hills PD 220.....Hillside PD 468.....Hinckley PD 360.....Hodgkins PD 584.....Holiday Hills PD 317.....Homer PD 406.....Hometown PD 359.....Homewood PD 288.....Huntley PD 201.....ICJIA PD 403.....Il State Police Dist 2 207.....Il State Police Dist 15 552.....Indian Head Park PD 429.....Indiana Harbor Belt RR PD 459.....Island Lake PD 300....Johnsburg PD 271....Joliet PD 357....Justice PD 273.....Kane Co. Forest Preserve PD

576....Kankakee County MEG

269.....Oak Brook PD

442.....Kankakee County SPD 931.....Kankakee FD 432....Kankakee PD 575.....Kendall County P.A.T. 569.....Kendall County SPD 261.....Kenilworth PD 616.....Kewanee PD 462.....Kildeer PD 467.....Kingston PD 472.....Kirkland PD 486.....Knox County SPD 481.....Knoxville PD 328.....LaGrange Park PD 334.....LaGrange PD 587.....Lake Bluff PD 482.....Lake Co. Forest Preserve PD 464.....Lake County SPD 456.....Lake Villa PD 457.....Lake Zurick PD 253.....Lakemoor PD 246.....Lakewood PD 256.....Libertyville PD 235.....Lincolnshire PD 938....Lincolnway Police Comm. 242....Lincolnwood PD 460.....Lindenhurst PD 397....Lisle PD 483.....Lynwood PD 323.....Lyons PD 474.....Malta PD 439.....Manteno PD 399.....McCook PD 233.....McCullom Lake PD 604.....McHenry Co. Conserv. PD 304.....McHenry County SPD 378.....Melrose Park PD 422.....Metamora PD 497.....Metra PD 477.....Metro Water Rec. of Chicago 335.....Midlothian PD 601.....Millington PD 499.....Mokena PD 937.....Momence FD 431.....Momence PD 598.....Monee PD 583.....Montgomery PD 637.....Monmouth PD 340.....Morton PD 252.....Morton Grove PD 308.....Mount Morris PD 407.....Mount Prospect PD 366.....Mundelein PD 285.....Naperville PD 551.....New Lenox PD 559.....Newark PD 619.....Newman PD 230.....Niles PD 243.....North Riverside PD 250.....No. IL Police Alarm Sys. 572.....No. IL Univ. Public Safety 574.....Norridge PD 491.....Norwood PD 269.....Oak Brook PD 303.....Oak Forest PD 930.....Oak Park FD 582.....Oakwood PD 312.....Ogle County SPD 295.....Olympia Fields PD

303.....Oak Forest PD 930.....Oak Forest PD 582.....Oakwood PD 312.....Ogle County SPD 295.....Olympia Fields PD 325.....Oregon PD 571.....Oswego PD 331.....Palatine PD 264.....Park City PD 414.....Parkland College SPD 338.....Peoria County SPD 364.....Peoria Heights PD 296.....Peoria Park Dist PD 393.....Plainfield PD 585.....Plano PD 333.....Prairie Grove PD 428.....Prospect Heights PD 229.....Richmond PD 245.....River Grove PD 240.....Riverside PD 622.....Riverwoods PD 301.....Rochelle PD 395.....Rockford Park Dist PD 374.....Rockford PD 420.....Rockton PD 918.....Rolling Meadows FD 381.....Rolling Meadows PD 289.....Roscoe PD 591.....Rosemont PD 279.....Round Lake Beach PD 282.....Round Lake Park Dist PD 281.....Round Lake Park PD 436.....St. Anne PD 453.....Sandwich PD 402.....Sauk Village PD 492.....Schiller Park PD 632.....Sleepy Hallow PD 473.....Somonauk PD 631.....So. Barrington PD 430.....So. Chicago Heights PD 421.....Stickney PD 902.....Streamwood FD 232.....Streamwood PD 272.....Sugar Grove PD 361.....Summit PD 476.....Svcamore PD 322.....Thomasboro PD 293.....Thorton PD 618.....Tilton PD 369.....Tinley Park PD 594.....U.S. Marshalls Warrant Div. 426.....VA Hospital - Westside PD 451.....VA Hospital - N. Chgo. PD 557.....Vermillion County SPD 922.....Wauconda FD 463.....Wauconda PD 563.....Wayne PD 274.....Westchester PD 630.....West Dundee PD 413.....Western Springs PD 236.....Wheeling PD 358.....Willow Springs PD 239.....Wilmette PD 318.....Winnetka PD 588.....Woodhull PD 475.....Woodstock PD 493.....Yates City PD 568.....Yorkville PD

## **GLOSSARY**

ALECS	Automated Law Enforcement Communications System. A PC program developed by the Illinois Criminal Justice Authority that provides a graphical interface, a connection to ALERTS and LEADS, vehicle status display, and car-to-car messaging.	
ALERTS	Area-Wide Law Enforcement Radio Terminal System. This mobile data system links public safety vehicles, agencies and the ICJIA in a wireless radio network that provides messaging, mail, scheduling, LEADS, and database access	
ALERTS Manager	Person who is responsible for ALERTS user/unit maintenance and training coordination for each agency.	
ARREST Inquiry	A search for PIMS arrest information by PIMS users via ALERTS devices. The search criteria uses name, date of birth, race, and gender.	
Car-to-car Message	Real-time message between vehicles within the ALERTS network.	
CDC	Call Directing Code. A three character address of a device on the LEADS system.	
Command Initiator	The slash (/) preceding an ALERTS transaction. All ALERTS transactions that are typed require this character first.	
Department ID	An alphanumeric identification code assigned by the Illinois Criminal Justice Information Authority to an ALERTS agency.	
E-mail	Messages sent over the ALERTS network to users, regardless of the recipient's sign-on status.	
Emergency Message	Pressing the EMGCY key or typing /EMGCY to send a request for assistance to all signed-on users and the agency's communication room. This message will not display on the sender's screen.	
Foreign Message	Messages sent between vehicles from different agencies.	
Function Key	Shortcut key assigned to a specific task.	
Graphical User Interface	(aka GUI, pronounced "gooey") A computer environment that uses icons and menus to execute commands.	
HITLIST	ALERTS transaction that displays users who have inquired previously on a particular name or plate.	
Region	A designated group of ALERTS departments, usually within a close geographical area, that can send and receive emergency messages or other broadcasts. The ALERTS manager determines the participants in each agency's region.	
Regional Message	Real-time broadcast sent to all sign-on units within a specific region.	
Registered	A mobile data terminal that is authorized to use the ALERTS network.	
RF	Radio Frequency.	
Scratchpad	Temporary, limited storage area in an ALERTS mobile data terminal. The scratchpad can save forms, messages, and system responses.	
Station	A device in the communications room or dispatch center of an agency that can communicate with the ALERTS network.	

Status	ALERTS transaction that sends a user's current unit call status to the agency's communications room or local system.
Transaction Initiator	The combined command initiator and ALERTS transaction name used to perform a task on the ALERTS network.
UDF Key	User defined function key. The ALERTS manager assigns what task the UDF key does for a particular agency.
Unit ID	The vehicle unit ID number or the radio call sign number assigned to a user on the ALERTS network.

# **ALERTS Data Sheet**

Dept # Dept Name			
Address	City, State, Zij	p	
ALERTS Manager: Phone Number:	Fax Number:	Email:	
Add / Replace	Mobile Data Inform		
Dept. Number Serial Number	PID Number Vehicle Number		_
Date Registered	Monthly Rate		
Dept. Number Serial Number	PID Number Vehicle Number		
Date Registered	Monthly Rate		
Dept. Number	PID Number		
Date Registered	Monthly Rate		
Dept. Number Serial Number	PID Number Vehicle Number		
Date Registered	Monthly Rate		
Dept. Number Serial Number	PID Number Vehicle Number		
Date Registered	Monthly Rate		

# ALERTS Car-To-Car Long Term Message Logging Request

Department Name: Department ID Number:

Logging Date(s):

BEGIN DATE / /

END DATE / /

Authorized Signature:

Fill out and mail or telefax to:

Illinois Criminal Justice Information Authority Information Systems Unit - Attn: ALERTS 120 S. Riverside Plaza - Suite 1016 Chicago, Illinois 60606 Fax: (312) 793-4385

Logging requests must be submitted at least ten (10) days prior to the start date. Authorized signatures include chief executive or ALERTS Manager. If no report is produced, messages are retained for ninety(90) days. During the ninety-day period, special reports for specific dates or officers may be requested by contacting our 24-hour computer room at (312)793-8966. After ninety days, all messages are purged. This long term logging form is valid through the end of the current year.

A new form must be submitted just before the new year begins to continue logging. Please use the **SHORT Term Logging Request Form** if continuous logging of all messages is required. Long-term logging is only for "spot checking" or "special circumstances".

ALERTS

# Car-To-Car Short Term Message Logging Request

Department Name: Department ID Number:	
Logging Date(s): (Maximum 31 Days)	From / / To / /
Logging Type:	Local Messages Only Foreign Messages Only All Messages
Officer ID Numbers:	All Officers Specific Officer ID's
	Send Report at End Date Log Data Only (No Report)

Authorized Signature:

Fill out and mail or telefax to:

Illinois Criminal Justice Information Authority Information Systems Unit - Attn: ALERTS 120 S. Riverside Plaza - Suite 1016 Chicago, Illinois 60606 Fax: (312) 793-4385

Logging requests must be submitted at least ten (10) days prior to the start date. Authorized signatures include chief executive or ALERTS Manager. If no report is produced, messages are retained for ninety(90) days. During the ninety-day period, special reports for specific dates or officers may be requested by contacting our 24-hour computer room at (312)793-8966. After ninety days, all messages are purged.